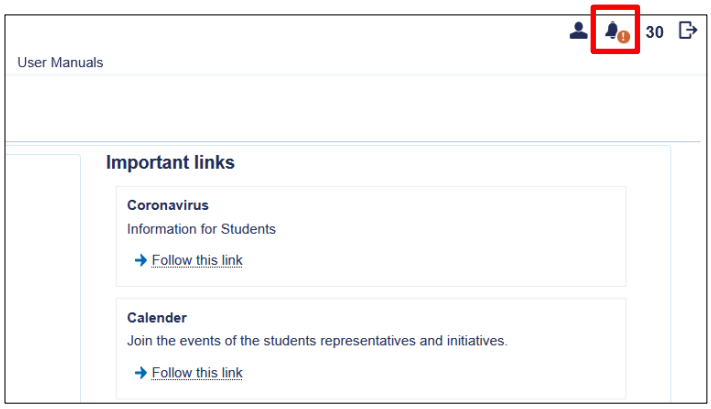
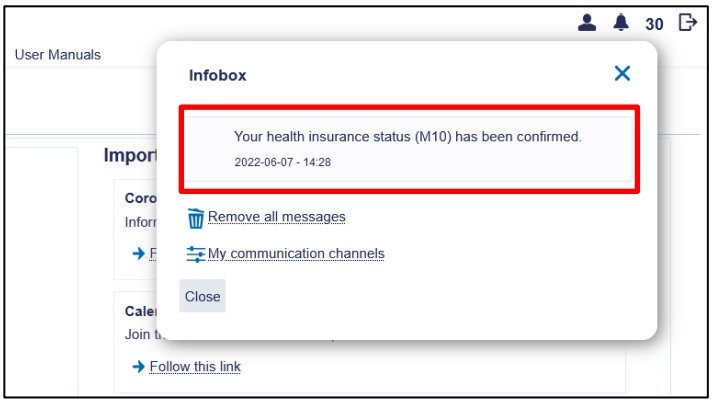
Has my M10 certificate already been transmitted to the University of Mannheim?

In order to find out whether your M10 certificate has already been transmitted to the University of Mannheim, please proceed as follows: Please use the e-mail address and password from your online application to log into Portal² (https://portal2.uni-mannheim.de).

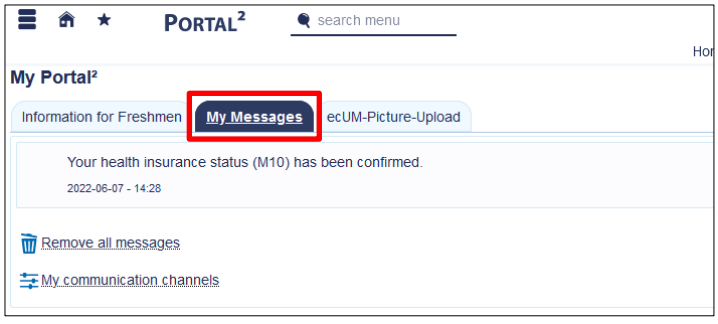
1. You will see a bell on the top right corner. If you have a new unread notification, you will also see an orange exclamation mark.



2. By clicking on the bell, you will see a (new) notification.



3. Alternatively, you can go to the tab "My Messages" to access your messages.



PLEASE NOTE: If you have NOT received any notification about the receipt of your M10 certificate, **please contact your/the statutory health insurance provider** from whom you have requested your M10 notification FIRST. Only after the health insurance provider confirms that they have transmitted your insurance status, please send an e-mail to studienbuero-kv@uni-mannheim.de with the subject line *"M10 fehlt"* (M10 is missing). Please indicate your **full name**, your **date of birth**, your **application ID**, as well as the **name of the health insurance provider** in the email and specify if you are **insured with a statutory health insurance provider** or if you are **exempt from statutory health insurance.**